



CITY OF MOORPARK

CITY ENGINEER/PUBLIC WORKS DEPARTMENT | 799 Moorpark Avenue, Moorpark, California 93021
Main City Phone Number (805) 517-6200 | Fax (805) 532-2555 | www.moorparkca.gov

RE: ADA eligibility applications

Dear Resident of Moorpark:

Thank you for your interest in the City of Moorpark's ADA Paratransit service. This transit service is for persons with a disability that prevents or impairs them from using the Moorpark City Transit fixed-route buses.

Please complete the enclosed application and send it to the Ventura County Transportation Commission, ATTN: ADA Certification Coordinator, 4036 Adolfo Road, Camarillo, CA 93012. If you have any questions about the application, please call 1-888-667-7001.

I have enclosed information on the City ADA Paratransit and Senior Dial-A-Ride service. If I can be of any further assistance, please do not hesitate to call me at 805-517-6257, and I will be happy to assist you.

Sincerely,

Shaun Kroes
Senior Management Analyst

Enclosures

About ADA

The Americans with Disabilities Act (ADA) is a federal law that was passed in 1990. This law prohibits discrimination on the basis of disability in employment, public services, transportation, public accommodations and telecommunications. The purpose of the law is to provide equal public transportation for anyone, who because of their disability or condition is unable to independently access or use regular transit service.

To get certified under Ventura County's ADA transportation program, just fill out an application and return it to the VCTC.

On the application you'll need to explain why you are unable to use the regular public buses. To be eligible under the established ADA criteria, you must be unable to use the regular public bus system due to one or more of the following reasons:

- You are unable to board, ride or disembark an accessible vehicle.
- You are able to use an accessible vehicle, but an accessible vehicle is not available.
- Your disability or condition prevents you from traveling to or from a bus stop.

Once you have filled out the application and sent it to the VCTC office, you'll be contacted for an in-person interview. The interview will take place at a location within the city where you live. It will give you the opportunity to learn more about the ADA service in your area, and answer some questions about your disability or condition. You'll also have your picture taken for the I.D. card.



**VENTURA COUNTY TRANSPORTATION COMMISSION
ADA ELIGIBILITY CERTIFICATION PROGRAM
APPLICATION FOR CERTIFICATION**

The Americans with Disabilities Act (ADA) requires that public transit operators provide transit service to those individuals who have a disability which prevents them from using fixed-route bus service.

This application form is to be completed by you or someone on your behalf.

Please print or type.

Name

Street Address

City, State, Zip

Home Telephone

Work Telephone

Date of Birth _____

Which service area do you reside in?

- ☐ Gold Coast Transit
- ☐ Simi Valley Transit
- ☐ Thousand Oaks Transit (TOT)
- ☐ Camarillo Area Transit (CAT)
- ☐ City of Moorpark
- ☐ Other _____

What are your primary transportation needs/destinations? _____

1. What is the nature of your disability or condition that you feel makes you eligible for ADA paratransit service? Check all that apply.

- | | |
|--|---|
| <input type="checkbox"/> Cardiovascular Impairment | <input type="checkbox"/> Mental/Cognitive Disability |
| <input type="checkbox"/> Developmental Impairment | <input type="checkbox"/> Visual Disability |
| <input type="checkbox"/> Musculo-Skeletal Disability | <input type="checkbox"/> Hearing Disability |
| <input type="checkbox"/> Neurological Disability | <input type="checkbox"/> Respiratory Impairment |
| <input type="checkbox"/> Seizure Disorder | <input type="checkbox"/> Other Disability (please specify): |

2. Has your disability been documented by a medical doctor? ☐ Yes ☐ No

3. Please describe how your disability/condition limits your ability to use the regular transit system. (If available, please attach professional letters or other documentation you may have concerning your disability.)

4. Is your disability temporary? ☐ Yes ☐ No If yes, expected duration (date): _____

5. What type(s) of transportation do you use now?

- ☐ Private Auto
- ☐ Taxi
- ☐ Bus
- ☐ Train
- ☐ Dial-a-Ride
- ☐ Other (please specify) _____

6. Are you able to independently get to and or from a regular transit stop? ☐ Yes ☐ No

7. Are you able to independently get on and/or off a regular transit bus without assistance ? ☐ Yes ☐ No

8. What is your primary method of getting around?

- ☐ Walking
- ☐ Wheelchair
- ☐ Scooter

A. If you walk, please indicate which of the following assistive devices you use?

- ☐ Walker
- ☐ Crutches
- ☐ Cane
- ☐ Other (please specify): _____

B. If you use a wheelchair, is it

- ☐ Manual
- ☐ Electric

C. What is the combined weight of you and your wheelchair/scooter (approximate)?
_____ Pounds

9. How far can you continuously walk or move your wheelchair (e.g. 1 mile, 30 minutes)?

10. Will you require a personal care attendant to use paratransit service? ☐ Yes ☐ No

11. Do you require a service animal to use public transit? ☐ Yes ☐ No

12. Are you able to read and understand a bus schedule? ☐ Yes ☐ No

13. Would you be able to use the public bus system after special training? ☐ Yes ☐ No

Please list the person to be contacted in an emergency.

Name _____ Relationship _____

Address _____

City, State, Zip _____ Telephone _____

If someone has assisted with this application, please provide the following information:

Name _____

Agency (if applicable) _____

Relationship to Applicant _____

Address _____

City, State, Zip _____ Telephone _____

Signature _____

I understand that this application will be returned if it is not complete.

I hereby certify that the information given here is complete and correct to the best of my knowledge. I understand that I will be required to attend an in-person interview and physical examination before a determination of eligibility is made. I understand that if I am not found to be eligible for ADA paratransit service that I may appeal the determination within 60 days after receipt of written determination, and that I will be advised of the procedures of such an appeal.

AUTHORIZATION TO RELEASE MEDICAL INFORMATION

I hereby authorize the person listed below to release to the Ventura County Transportation Commission information about my disability in order to verify my eligibility for ADA paratransit service. The information released will be used to determine eligibility for ADA paratransit services, and given to agencies to provide appropriate transportation access and accommodation.

Doctor's Name _____

Address _____

City, State, Zip _____

Telephone _____

Applicant's Signature (or conservator if applicable)

Date

Name of Conservator

Please return the completed application to:

**Ventura County Transportation Commission
ATTN: ADA Certification Coordinator
4036 Adolfo Road
Camarillo, CA 93012**

or you may fax it to 1-888-667-7002

If you have any questions regarding this application, call 1-888-667-7001

Transit Programs

General Transportation

Moorpark City Transit - Moorpark City Transit operates Monday through Friday, and Saturday, except the following City holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day). There are two fixed routes available Monday through Friday. Each route consists of a one-way loop of approximately sixteen miles, with about forty stops. Route 1 operates from 7:00 a.m. to 6:30 p.m. and circulates in a counter-clockwise loop around the City. Route 2 operates from 5:00 am to 7:50 pm and circulates in a clockwise loop around the City. On Saturday, one bus operates 8:00 am to 5:00 pm, traveling in a back and forth route, circulating through the downtown area. Fares are \$1.00 for Students/Adults. Seniors aged 65 or older or individuals with a disability ride for free.

VCTC East County - An Inter-City express bus, East County connects Moorpark and Moorpark College with the cities of Simi Valley and Thousand Oaks. It meets with other VCTC routes, linking all Ventura County cities, the Warner Center in Canoga Park, and CSUCI. Fares are \$1.25 Students/Adults, 60¢ Seniors/Disabled. Free transfers are available between Moorpark City Transit and East County. Please request a free transfer when first boarding Moorpark City Transit or East County (whichever bus you enter first). For more information call 1-800-438-1112 or www.goventura.org.

Metrolink - The Ventura County Line of the regional commuter rail service goes from Ventura to Union Station in downtown Los Angeles. There are fourteen (14) Metrolink trains daily plus seven (7) Amtrak trains that connect Moorpark to Union Station in Los Angeles and the entire Metrolink System. Fares are by zone and vary by distance traveled. For more information call 1-800-371-5465 or www.metrolinktrains.com.

Amtrak - Amtrak provides nationwide rail service with select trips stopping in Moorpark. For fare & schedule information call Amtrak at 1-800-872-7245 or www.amtrak.com.

Specialized Transportation

Moorpark Senior Dial-A-Ride - The City offers Senior Dial-A-Ride service to residents aged 65 and older. This is an origin to destination transportation service. A one-page application must be completed in order to enroll in the program. The service is operated by contract with MV Transit. They have wheelchair accessible vehicles available. Applications for senior DAR service are available at City Hall, Moorpark Active Adult Center, City website, or by calling 805-517-6257. Travel within Moorpark is available 5:00 a.m. to 8:00 p.m. Monday through Friday and 8:00 a.m. to 5:00 p.m. Saturday and Sunday. The fare is \$2.00 one way. Travel to Simi Valley, Thousand Oaks, Camarillo, Oak Park, and Westlake Village is available Monday-Friday from 6:00 a.m. to 6:00 p.m. for \$5.00 one way.

How to Order a Ride: Once enrolled in the program, call MV Transit at (805) 375-5467 for a ride at least a day in advance for Inter-City travel between Camarillo, Oak Park, Simi Valley, Thousand Oaks, or Westlake Village. Call at least a day or more in advance if you want to transfer to Gold Coast Transit Access Dial-A-Ride. You may call the same day at least 2 hours in advance of needing the ride for travel inside Moorpark unless you are traveling with a wheelchair or scooter (requires a day's notice). When calling, please tell the operator "I'm a Moorpark Senior rider".

If you will be waiting for your ride inside a building's lobby, let the operator know.

If you have an appointment you need to get to by a set time, let the operator know.

Fee: \$2.00 for one way travel within Moorpark.

\$5.00 for one way travel to Simi Valley, Thousand Oaks, Camarillo, and Westlake Village.

Exact change is required.

Hours of Operation: 5:00 am to 8:00 pm Monday through Friday and 8:00 am to 5:00 pm on weekends for travel within Moorpark. 6:00 am to 6:00 pm for Intercity travel Monday through Friday. Excluding City holidays.

Disabled Paratransit - Moorpark ADA Paratransit service works just like the Senior Dial-A-Ride with some additional services. It is available to any person qualified with a disability regardless of age. The ADA Paratransit provides origin to destination transportation throughout Moorpark, Simi Valley, Thousand Oaks, Westlake Village, Oak Park and Camarillo. Transfers are available between Oxnard/Ventura, and LA County.

To qualify, a person must become "ADA certified." A four-page application must be completed in order to enroll in the program. Applications are available at the Active Adult Center, by calling Shaun Kroes at City Hall (805-517-6257), or by calling the Ventura County Transportation Commission at 1-888-667-7001. A representative of the Ventura County Transportation Commission will contact the applicant for an assessment interview. Once approved, the applicant is deemed "ADA certified" in compliance with the Americans with Disabilities Act of 1990. Wheelchair accessible rides are available. If you are traveling with a wheelchair, please call at least a day in advance to book your ride.

How to Order a Ride: Once enrolled in the program, call MV Transit at (805) 375-5467 for a ride at least a day in advance for Inter-City travel between Camarillo, Oak Park, Simi Valley, Thousand Oaks, or Westlake Village. Call at least a day or more in advance if you want to transfer to an adjoining ADA service such as Gold Coast Transit Access Dial-A-Ride, or Los Angeles County Access Paratransit Service. You may call the same day at least 2 hours in advance of needing the ride for travel inside Moorpark unless you are traveling with a wheelchair or scooter (requires a day's notice). When calling, please tell the operator "I'm a Moorpark ADA rider".

If you will be waiting for your ride inside a building's lobby, let the operator know.

If you have an appointment you need to get to by a set time, let the operator know.

Fee: \$2.00 for one way travel within Moorpark.

\$5.00 for one way travel to Simi Valley, Thousand Oaks, Camarillo, and Westlake Village.

Exact change is required.

Hours of Operation: 5:00 am to 8:00 pm Monday through Friday and 8:00 am to 5:00 pm on weekends for travel within Moorpark. 6:00 am to 6:00 pm for Intercity travel Monday through Friday. Weekend InterCity travel available 8:00 am to 5:00 pm for travel to/from Thousand Oaks, Westlake Village, and Oak Park. Excluding City holidays.



Senior Dial-A-Ride Application



Please complete this form, or have someone complete it on your behalf. Please print or type.
Applicant must be 65 or older to qualify for the ECTA InterCity DAR program.

Your Name:		
Home Address (No PO Boxes):		
City:	State:	Zip Code:
Phone:	Birth Date:	Age:
Do you use any of the following? <input type="checkbox"/> Wheelchair <input type="checkbox"/> Cane <input type="checkbox"/> Walker <input type="checkbox"/> Scooter		
Emergency contact person:		Relationship:
Address:		Emergency Phone:
City:	State:	Zip Code:
I certify under penalty of perjury that the information contained in this application is true & correct.		
Signature:		Date:

Please return completed form to:

If a Moorpark Resident:	If Simi Valley Resident:	If Thousand Oaks or Unincorporated Resident within the ECTA Service Area:
City of Moorpark – Transit Div. 799 Moorpark Avenue Moorpark, CA 93021 805-375-5467 805-532-2555 (fax) www.moorparkca.gov/transit mct@moorparkca.gov	Simi Valley Transit 2929 Tapo Canyon Road Simi Valley, CA 93063 805-375-5467 805-583-6490 (fax) www.simivalley.org/transit simitransit@simivalley.org	Thousand Oaks Transit 265 S. Rancho Road Thousand Oaks, CA 91361 805-375-5467 805-375-5472 (fax) www.totransit.org totransit@toaks.org

Out of area residents and visitors qualify for local and intercity senior dial-a-ride services. Contact Thousand Oaks Transit for additional information on applying for temporary service eligibility.

Moorpark Senior Dial-A-Ride

Moorpark Senior Dial-A-Ride - The City of Moorpark Senior Dial-A-Ride program provides origin to destination transportation throughout the City of Moorpark to Moorpark residents age 65 and older. The City has a contract with MV Transit for the Moorpark Senior Dial-A-Ride program. Wheelchair accessible vehicles are available, but if you are traveling with a wheelchair, call at least a day in advance to book your ride; be sure to tell the operator whether you have a wheelchair or a scooter. Your trip may be combined with other riders. This helps keep costs down and reduces wait times for everyone.

How to Order a Ride: Once enrolled in the program, call MV Transit for a ride at least 2 hours in advance of needing the ride, (805) 375-5467. When calling, tell the operator, "I'm a Moorpark Dial-A-Rider." MV Transit has several contracts with local agencies, telling them that you are a "Moorpark Dial-A-Rider" will let the company know which program you belong to.

If you will be waiting for your ride inside a building's lobby, let the operator know.
If you have an appointment you need to get to by a set time, let the operator know.

Fee: \$2.00 each way for travel within Moorpark. \$5.00 one way for travel to Camarillo, Oak Park, Simi Valley, Thousand Oaks, and Westlake Village.

Hours of Operation: 5:00 a.m. - 8:00 p.m. Monday through Friday for travel within Moorpark and 8:00 a.m. – 5:00 p.m. weekends, excluding City holidays, for travel within Moorpark. InterCity travel is provided 6:00 a.m. – 6:00 p.m. Monday through Friday.